



Intelligent Heater llc
CLEPCO Heat Smart Heat Right since 1947

The Intelligent approach to heating

WARRANTY INFORMATION

IGNITION SOURCE

Always use a low liquid level safety device!
Electric immersion heaters may ignite plastic tanks (such as polypropylene and polyethylene).

SHOCK HAZARD

Beware of shock hazard! If an electric immersion heater is not properly installed it could pose a shock hazard to personnel.

WARRANTY

All **CLEPCO** equipment manufactured and sold by Intelligent Heater LLC has been carefully inspected before shipping and subject to stringent quality control. **CLEPCO** products are warranted against defects in materials and workmanship for a period of one year from date of shipment and is applied on a pro rate basis. At its option **CLEPCO** will repair or replace defective equipment. Intelligent Heater LLC disclaims responsibility for failure arising from misuse, improper installation, negligence, tampering or other operating conditions beyond its control. Intelligent Heater LLC is not liable for labor cost arising from removal, reinstallation or unauthorized repair of product or for damage of any type including incidental or consequential damage. The user is responsible for overall safety and operation of the equipment. We highly recommend the use of low liquid level protection systems and liquid level controls when the use of heaters is involved. The suitability of products to specific applications is the final responsibility of the user.

SHIPPING POLICY

Intelligent Heater LLC will ship UPS or FedEx unless otherwise stated on purchase order. UPS and FedEx collect shipments will be processed as requested. Customer will be notified if order requires to be shipped motor freight. Motor Freight shipments are to be shipped freight collect.

DAMAGES

Upon receipt of merchandise inspect immediately for damages. Notify carrier promptly if equipment is damaged and keep all packaging for inspection. Do not reship back to Intelligent Heater LLC. Claims against carrier for damage in transit must be filed by the buyer.

CANCELLATION POLICY

Intelligent Heater LLC reserves the right to determine customer's financial responsibility in case of order change or cancellation. A determination will be made by Intelligent Heater LLC, based on point of production.

RETURNS

No products shall be returned to Intelligent Heater LLC, without first obtaining return authorization from the factory or one of its representatives. All returns must be freight prepaid. Freight collect or shipments without proper authorization will be refused. All returns must be clearly marked on the outside of the carton with RMA number. Also include the invoice number covering the original purchase, model number of the equipment being returned as well as any instructions or explanations where applicable. All return items must be thoroughly cleaned and free of any chemicals. A material safety data sheet for the chemicals must accompany the heaters or they will be refused.

MAINTENANCE OF HEATER

Heaters should be cleaned regularly. Cleaning can be done by scraping metal heaters, chemically dipping the heater or pressure spraying. Never try to chip off build-up with a hammer components.